

## NanoSight is recognised as an ISO9001 Certified Company

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NanoSight, leading manufacturers of unique nanoparticle characterization technology, announces they have received notification of being recognised as an ISO9001 certified company.



The ISO 9000 family addresses "Quality management."

When a company is given recognition as a certified company, the organization has met the customer's quality requirements and applicable regulatory requirements, while aiming to enhance customer satisfaction and achieve continual improvement of its performance in pursuit of these objectives.

Speaking on this exciting news, NanoSight's CEO, Jeremy Warren, said, "I have worked in firms where ISO 9001 compliance has eventually been forced upon them by customer's increasing demands. For me, the ISO structure of objectives and control is a prerequisite to business growth; a genuinely helpful tool. Whether it's a calibration protocol or a measure of customer satisfaction, having it written down in one place helps everybody. Our staff understands they can always suggest modifications and updates, so not only are the systems flexible, they are also up to date. When users know that the copies of work instructions are current, they trust them and the system is worked hard. We have been using these systems since start-up, seven years ago and they have proved expandable and flexible. ISO 9001 increasingly serves the international nature of the business, operating worldwide and necessarily across a score of time zones. It is especially useful in training distributors to maintain and support our instrumentation."

It was also interesting to hear the comments from the ISO9001 quality systems consultant, Tony Del Gallo, who worked with NanoSight and led them through the process. He said "It was clear from the outset that NanoSight embraced a philosophy of quality systems. Most of the paperwork was in place at my first visit, and was in daily use. I had direct access to the CEO from day one. As an engineer, Jeremy Warren understands the value of clearly-drafted specifications and has championed this need as NanoSight has grown. As a consequence, this was one of the fastest and most trouble free certifications I have done and this is rare amongst technically-driven and high growth firms".

To learn about how NanoSight is using this certification to the betterment of their doing business, please visit their web site. Also to learn more about particle characterization using NanoSight's unique nanoparticle tracking analysis solutions, please visit the [company website \(www.nanosight.com\)](http://www.nanosight.com) and register for the latest issue of NanoTrail, the company's electronic newsletter.

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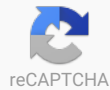
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